

Date: January 17, 2024

To,

Listing Department BSE Limited Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400001	Listing & Compliance Department National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No.C/1, “G” Block Bandra- Kurla Complex Bandra(E), Mumbai- 400051
BSE Scrip Code: 544020	NSE Symbol: ESAFSFB

Dear Sir / Madam,

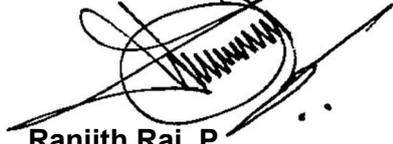
Sub: Intimation of Investors Complaints under Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended December 31, 2023.

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (“**SEBI Regulations**”) please find enclosed herewith the statement of investor complaints for the quarter ended December 31, 2023 received from Registrar and Share Transfer Agent - Link Intime India Private Limited. Requesting you to take the same into your records.

Thanking you.

Yours faithfully,

For ESAF Small Finance Bank Limited



Ranjith Raj. P
Company Secretary and Compliance Officer

To,
Company Secretary & Compliance Officer
ESAF SMALL FINANCE BANK LIMITED
Building No. VII/83/8, ESAF Bhavan,
Thrissur-Palakkad National Highway,
Mannuthy, Thrissur 680 651, Kerala,
India

Date: Jan 10, 2024

Dear Sir/Madam,

Sub: Investor Grievance Report for the quarter ended 31.12.2023.
Unit: ESAF SMALL FINANCE BANK LIMITED - IPO

Please refer the below investor grievance details for the period, starting from 01.10.2023 to 31.12.2023.

Investor grievance report for the quarter ended 31.12.2023						
Particulars	SEBI	BSE	NSE	Letters	Mails	Total
Pending at the beginning of the quarter	Nil	Nil	Nil	Nil	Nil	Nil
Received during the quarter	09	Nil	Nil	01	1016	1026
Disposed of during the quarter	09	Nil	Nil	01	1014	1024
Remaining unresolved at the end of the quarter	Nil	Nil	Nil	Nil	02	02

Thanking You,

For Linkintime India Pvt Ltd



Ajit Patankar
Manager - Contact Centre